

아틀라시안
엔지니어링팀이
백로그를
깔끔하게 관리하는 법

4 1 ? Jira Service Management

1.

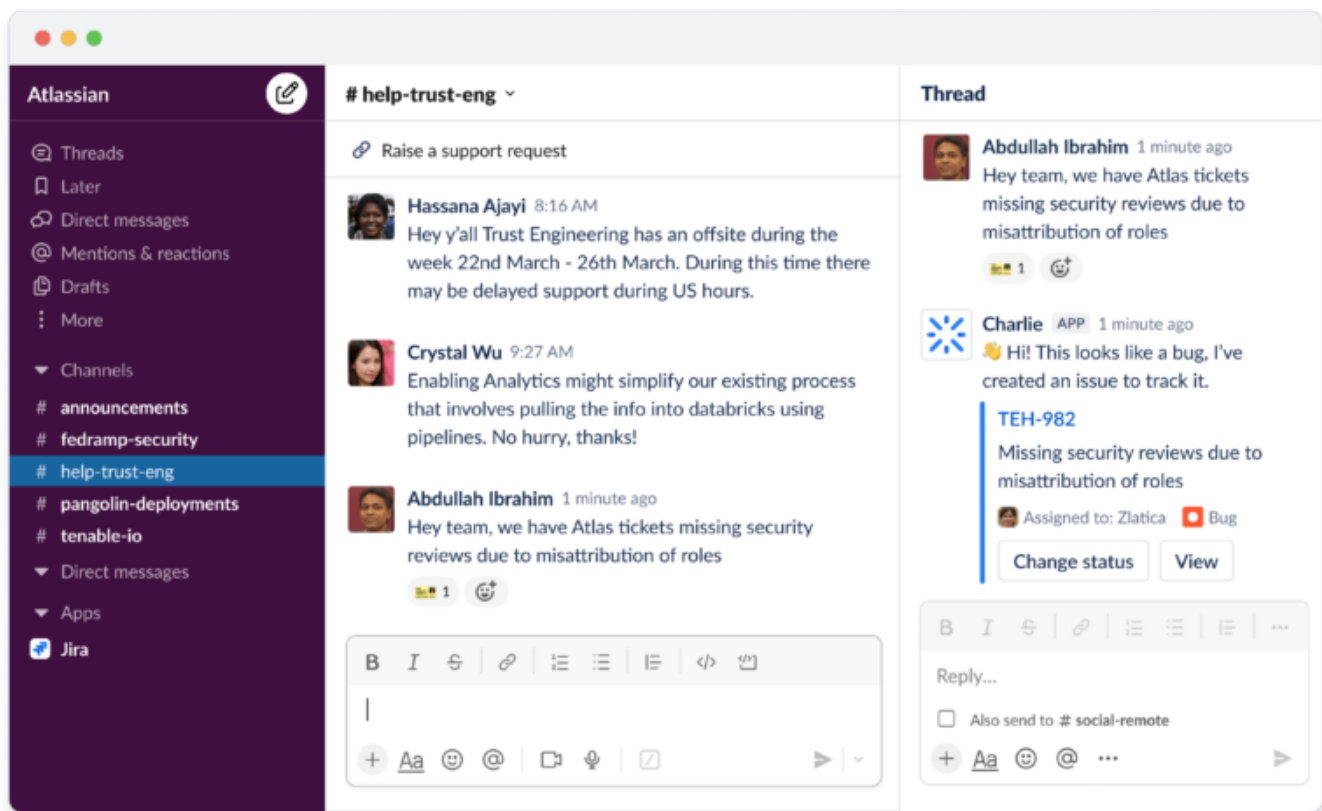
Jira Service Management

The screenshot shows a web browser window displaying the 'Trust Engineering help' page in Jira Service Management. The page has a dark blue header with a logo on the left and a user profile icon on the right. The main content area is white and contains the following fields:

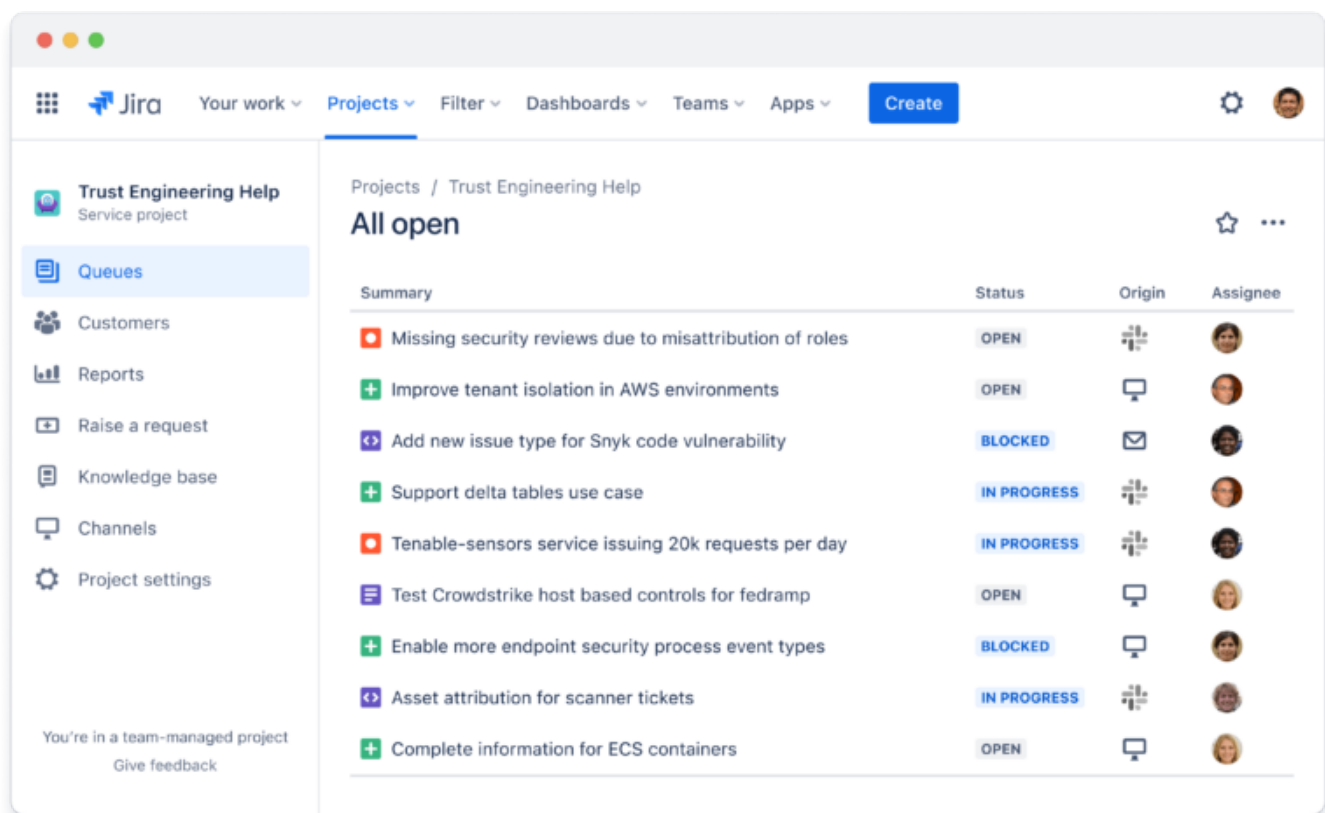
- Support / Trust Engineering**
- Trust Engineering help**
- Need help with AI, network scanning, or something else? Submit a request here.**
- What can we help you with?**
 - A dropdown menu with a green plus icon, labeled 'Project request' and 'Request new features for our services'.
- Raise this request on behalf of**
 - A dropdown menu showing 'Stefanie Auer' with a profile picture.
- What is your one line summary of this project?**
 - A text input field containing 'Improve tenant isolation in AWS environments'.
- What service is this impacting?**
 - A dropdown menu.
- What problem needs to be solved?**
 - A text input field with the placeholder text 'Help us understand the impact or pain point so we can help'.

2. (Slack) (Teams)

Jira Service Management



3.



4. Jira Software

Jira Service Management , Jira Software .

5.

Jira Service Management CSAT SLA KPI . Jira Software Jira Service Management Atlassian .