

Recent



Atlassian 'Team 24 in Vegas' Add-on Booth Polaris Office !

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5 07, 2024



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5 13, 2024



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4 27 5 4 Atlassian Team 24 ! Polaris Office .

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- team24



Data Residency for Atlassian Cloud

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4 17, 2024



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Cloud ?

- atlassian
- dataresidency
- atlassiancloud
- cloud



3 6 <AI , >

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3 18, 2024



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3 20, 2024



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3 6, < > VIP .SSG, , , ! .

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- ai
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, Cloud, ITSM !

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2 23, 2024



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1 Cloud (Atlassian Cloud Specialized Partner) ! 6, ITSM(IT Service Management) 2, Cloud Double Specialization .

- cloud
- itsm



AI,

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4, AI , , Atlassian Intelligence . 265,000 10% Atlassian Intelligence . AI Atlassian Intelligence . , AI ...

- ai
- atlassian
- intelligence
- ai



11 28 <AI , >

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11 28 [AI-Work-Collaborate] AI , . IT 'AI' AI ITSM ITSM . . !

- itsm
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- ai



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4 1 ? Jira Service Management

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- jira_service_management



< , Dive into Modern Teamwork>

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6 22 < , Dive into Modern Teamwork>

- itsm
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, ITSM

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1 (Atlassian) ITSM(IT Service Management) ! ITSM Specialization , 2.

- itsm
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... SNS ... CS ... 19% " ? , ...

- jiraservicemanagement
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Confluence , , , . !

- confluence
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Jira Teams

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(Jira) (Teams), . ? .

- jira
- teams



OKR KPI ?

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. , 1~9, A+ F . . OKR KPI . OKR KPI ?

- confluence
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- confluence
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Confluence (!)

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11 24, 2022



- confluence
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6 30 'Atlassian In 2022' . . Atlassian In 2022 3 . . .



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Confluence

- confluence
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5 24, 2022



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- jira
- confluence
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Team 22 !

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4 5 7 Team 22 . 2 Team 22 . !

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- team22
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ITSM ESM

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ESM (Enterprise Service Management):) ? ESM ITSM (IT Service Management: IT) , ITSM . , '~ ESM?' , ESM

- esm
- itsm
- jira_service_management
- it
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Forrester Research 21 4 ' (Service Management)' 15 . ' ' !

- itsm
- jira
- service
- management



IT

Polaris Office

8 19, 2021



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" " . 2023 IT .

- blog
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- k-sox
- it
- itgc



2021 Jira

Polaris Office

12 31, 2021



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12 16, 2022



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- jira
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Server Data Center

Polaris Office

11 22, 2021



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11 22, 2021



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[Server](#) [Server](#) . , [Server](#) 3.

- [blog](#)
- [datacenter](#)



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... ? ...

- slack
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Jira Service Management Confluence

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... 1:1 ... 'Knowledge Base' ...

- jsm
- confluence
- blog
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Confluence MS Teams !

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Microsoft Work Trend Index 2020 2 2021 2 Teams 148% (2.5) 54% 39% . . Confluence MS Teams Con...

- blog
- confluence
- teams



[Jira]

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7 29, 2021



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- jira
- blog
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[TechValidate 300](#)

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- [jira](#)
- [confluence](#)



MDM Atlassian

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19 . Atlassian Atlassian .

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Jira ? Atlassian Jira Jira Work Management . Jira Work Management . , , Jira Software .

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[Jira]

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6 03, 2021



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Jira " " Jira

- jira
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- blog



[Confluence]

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5 12, 2021



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6 03, 2021



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- confluence
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- blog



[Confluence]

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6 03, 2021



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- confluence
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- blog



[Jira] JQL Jira

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JQL Jira Query Language Jira . JQL .

- jira
- jql
- blog
- jira



Cloud

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edlen

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Jira, Confluence Server 'Server ' , Data Center Cloud . Cloud , , , Cloud . Cloud ! ...

- blog
- cloud
- license



[Confluence]

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- confluence
- blog
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[Jira]

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Jira Software . , , , . Jira . , Jira ? Jira ...

- jira
- blog
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Cloud Top 5

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[Atlassian](#) 90% . . . ?

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- atlassian
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