

Recent



Data Residency for Atlassian Cloud

Polaris Office

4 11, 2024



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4 17, 2024



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Cloud ?

- atlassian
- dataresidency
- atlassiancloud
- cloud



3 6 <AI , >

Polaris Office

3 18, 2024



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3 20, 2024



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3 6, < > VIP . SSG, , ! .

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- ai
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, Cloud, ITSM !

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2 23, 2024



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2 27, 2024



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1 Cloud (Atlassian Cloud Specialized Partner) ! 6, ITSM(IT Service Management) 2, Cloud Double Specialization .

- cloud
- itsm



AI,

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4, AI , , Atlassian Intelligence . 265,000 10% Atlassian Intelligence . AI Atlassian Intelligence . , AI ...

- ai
- atlassian
- intelligence
- ai



11 28 <AI, >

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11 28 [AI-Work-Collaborate] AI , . IT 'AI' AI ITSM ITSM . . !

- itsm
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- ai



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. 4 1 . ? Jira Service Management .

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- jira_service_management



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6 22 < , Dive into Modern Teamwork> . , .

- itsm
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, **ITSM**

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1 (Atlassian) ITSM(IT Service Management) ! ITSM Specialization , 2.

- itsm
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... SNS ... CS ... 19% " ? , ...

- jiraservicemanagement
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Confluence , , , . !

- confluence
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Jira Teams

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(Jira) (Teams), . ? .

- jira
- teams



OKR KPI ?

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... , 1~9, A+ F ... OKR KPI . OKR KPI ? ...

- confluence
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10 25, 2022



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... , ...

- confluence
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Confluence (!)

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9 14, 2022



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? ?

- confluence
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'Atlassian In Seoul 2022' ,

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7 07, 2022



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9 14, 2022



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6 30 'Atlassian In 2022' . . Atlassian In 2022 3 . .

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, Confluence Tip

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Confluence

- confluence
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5 24, 2022



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. 5 , , .

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- jira
- confluence
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Team 22 !

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4 25, 2022



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4 5 7 Team 22 . 2 Team 22 . !

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- team22
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ITSM ESM

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admin

3 23, 2022



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ESM (Enterprise Service Management):) ? ESM ITSM (IT Service Management: IT) , ITSM . , '~ ESM?' , ESM

- esm
- itsm
- jira_service_management
- it
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Forrester Research 21 4 ' (Service Management)' 15 . ' ' !

- itsm
- jira
- service
- management



IT

Polaris Office

8 19, 2021



admin

3 28, 2022



admin

" " . 2023 IT .

- blog
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- k-sox
- it
- itgc



2021 Jira

Polaris Office

12 31, 2021



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12 16, 2022



admin

"" . ? "" . "" . ()

- jira
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Server Data Center

Polaris Office

11 22, 2021



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11 22, 2021



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Server Server . , Server 3.

- blog
- datacenter



Polaris Office

10 07, 2021



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10 20, 2021



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... ? ...

- slack
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Jira Service Management Confluence

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9 28, 2021



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10 18, 2021



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1:1 'Knowledge Base' .

- jsn
- confluence
- blog
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Confluence MS Teams !

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8 09, 2021



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10 14, 2021



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Microsoft Work Trend Index 2020 2 2021 2 Teams 148% (2.5) 54% 39% . Confluence MS Teams Con...

- blog
- confluence
- teams



[Jira]

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7 27, 2021



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7 29, 2021



admin

> .

- jira
- blog
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Polaris Office

7 23, 2021



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10 19, 2021



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[TechValidate 300](#)

- blog
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- mdm
- jira
- confluence



MDM Atlassian

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6 23, 2021



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19 . . Atlassian Atlassian .

- blog
- mdm
- jira
- confluence



Jira Work Management !

Polaris Office

6 08, 2021



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6 08, 2021



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Jira ? Atlassian Jira Jira Work Management . Jira Work Management . , Jira Software .

- blog
- jiraworkmanagement



[Jira]

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6 03, 2021



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6 03, 2021



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Jira " . " . Jira .

- jira
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- blog



[Confluence]

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6 03, 2021



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- confluence
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- blog



[Confluence]

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5 12, 2021



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6 03, 2021



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- confluence
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- blog



[Jira] JQL Jira

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JQL Jira Query Language Jira . JQL .

- jira
- jql
- blog
- jira



Cloud

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4 19, 2021



edlen

5 06, 2021



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Jira, Confluence Server 'Server ', Data Center Cloud . Cloud , , , Cloud . Cloud ! ...

- blog
- cloud
- license



[Confluence]

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5 04, 2021



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6 03, 2021



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1)

- confluence
- blog
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[Jira]

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Jira Software . , , . Jira . , Jira ? Jira ...

- jira
- blog
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Cloud Top 5

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4 19, 2021



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5 07, 2021



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Atlassian 90% . . ?

- cloud
- atlassian
- license
- blog

